

## CALIFORNIA CONSUMER REQUEST FORM

Please fill out this form and submit to Pulte Insurance Agency via email to: [title.legal@pulte.com](mailto:title.legal@pulte.com)

Or via U.S. mail to:  
CCPA REQUESTS  
Pulte Insurance Agency  
9111 Cypress Waters Blvd, Suite 200  
Coppell, TX 75019

**NOTE: This form is intended only for consumers as defined under the California Consumer Privacy Act. Consumers are natural persons who reside in California. Pulte Insurance Agency will not respond to requests from any individuals who are not consumers or authorized agents as defined under the CCPA.**

### 1. Requestor Details

Please provide the information requested below. Pulte Insurance Agency will use the information you provide to verify your identity by matching it with any personal information we retain for you. As described in Section 5 below, you must provide a minimum of two (2) pieces of information for Pulte Insurance Agency to verify you. You must, at a minimum, provide the information marked with an asterisk.

Mr. Mrs. Ms. Other Title: \_\_\_\_\_

\*First Name(s)

\*Last Name(s)

Address

City/Town Region

Post Code, Country

Date of Birth (MM/DD/YYYY)

Contact Number

\*Email

### 2. Are You the Requestor or Acting as Authorized Agent for the Requestor?

The term “Requestor” refers to the person about whom the information is being requested.

Yes

If you are the Requestor, please go to **Section 4**

No

If you are acting on behalf of the Requestor, please go to **Section 3**

### 3. Authorized Agent Details

Mr. Mrs. Ms. Other Title: \_\_\_\_\_

Please provide the information requested below. You must, at a minimum, provide the information marked with an asterisk.

\*First Name(s)

\*Last Name(s)

\*Address

\*City/Town Region

Post Code, Country

Date of Birth (MM/DD/YYYY)

Contact Number

Email

IF YOU ARE SERVING AS AN AUTHORIZED AGENT FOR A CALIFORNIA CONSUMER PLEASE EMAIL OR MAIL A WRITTEN STATEMENT, SIGNED BY THE CONSUMER, AUTHORIZING YOU TO SERVE AS THE CONSUMER'S AGENT FOR THE PURPOSES OF EXERCISING THE CONSUMER'S RIGHTS UNDER THE CCPA. IF YOU DO NOT PROVIDE THE SIGNED AUTHORIZATION, PULTE INSURANCE AGENCY CANNOT HONOR ANY REQUEST YOU SUBMIT ON BEHALF OF A CONSUMER.

### 4. Relationship with Pulte Insurance Agency

Please check the relevant box that best describes the Requestor's relationship with Pulte Insurance Agency. Please note that

consumers who have requested information about, applied for, or maintain, insurance policy coverage through Pulte Insurance Agency may not be eligible to make consumer requests under the CCPA. Pulte Insurance Agency may not have sufficient information to verify your request if you have only visited the Pulte Insurance Agency website and have not provided Pulte Insurance Agency with any additional personal information, such as your name or email address. Employees of Pulte Insurance Agency, and employees of Pulte Insurance Agency’ business partners and service providers are not eligible to make consumer requests under the CCPA.

I’ve requested insurance policy related information from Pulte Insurance Agency

I’ve requested non-insurance policy related information from Pulte Insurance Agency

I’ve made non-insurance policy related complaints to Pulte Insurance Agency

Please provide any further details on your relationship with Pulte Insurance Agency that may help us identify you/ Requestor in the area below.

## 5. Request (Only one rights request per form)

Requestors can exercise three (3) different rights.

The first is a “Right to Know (Abbreviated Request).” This right entitles you to know the categories of personal information that Pulte Insurance Agency has collected about you the categories of sources from which PI was collected, the business or commercial purpose for which it collected the PI, the categories of third parties to whom the business sold or discloses the PI for a business purpose, and the business or commercial purpose for which it sold or disclosed PI. This right covers the 12-month time period leading up to the date Pulte Insurance Agency receives the request.

The second is a “Right to Know (Specific Pieces of Information).” This right entitles you to access the specific pieces of information (e.g., name, address, email address) that Pulte Insurance Agency has collected about you. This right covers the 12-month time period leading up to the date Pulte Insurance Agency receives the request.

The third is a “Right to Delete” request, which entitles you to the deletion of the personal information that Pulte Insurance Agency retains about you.

Please check the relevant box to indicate the purpose of your request.

Right to Know (Abbreviated Right)

Right to Know (Specific Pieces of Information)

Right to Deletion

## 6. How We Use Your Personal Information to Verify You

The CCPA requires that businesses verify consumer requests to a reasonable degree or a reasonably high degree of certainty, depending on the nature of the request. We will use the information you provide in Section 1 above to verify you.

If you do not provide at least two (2) pieces of personal information that we are able to match to personal information we retain for you, we will not be able to honor a request to know (abbreviated request).

If you do not provide at least three (3) pieces of personal information that we are able to match with personal information we retain for you, we will not be able to honor a request to know (specific pieces of information) or a request to delete.

If we are unable to verify you, we will not be able to respond to fulfill your request. Pulte Insurance Agency will provide you with written notice where we are unable to verify you.

## 7. How We Protect Your Information

Pulte Insurance Agency uses reasonable data security controls to ensure that the information you provide to us in connection with this request is protected from unauthorized access. Likewise, Pulte Insurance Agency uses reasonable data security controls to ensure that any personal information we provide in response to a request to know is protected from unauthorized access. If Pulte Insurance Agency has good faith reasons to believe that a request is fraudulent, we reserve the right to seek additional information to verify your request, or to deny the request.

## 8. How Long We Retain Information Relating to Your Request

We will retain the personal information you provide in this request form, as well as the personal information we provide to you in response to a verified right to know request only as long as necessary to assess and respond to your request.

## 9. Timing

You will receive an acknowledgment that Pulte Insurance Agency has received your request by email or mail within ten (10) days. Pulte Insurance Agency will provide a response to your request within 45 days after receiving the request. Pulte Insurance Agency may take up to an additional 45 days, for a total of 90 days, if necessary to respond to the request. You will be notified by mail or email if Pulte Insurance Agency will need an additional 45 days to respond.

If Pulte Insurance Agency declines to honor a request to know or delete, we will provide an explanation in writing, via mail or email, within the time-period set forth above. If Pulte Insurance Agency intends to grant your request to delete, we will ask you to again verify that you wish for Pulte Insurance Agency to delete your personal information. You will receive verification that Pulte Insurance Agency has deleted your personal information within ten (10) days after your personal information has been deleted.